

# Disable the default Confluence mobile plugin

## Problem

Confluence has its own web mobile setup for showing Confluence when accessed through a mobile device. This can cut in on the RefinedMobile add-on showing on the mobile device and when accessing Confluence through a mobile device, the RefinedMobile is not shown as the theme.

To find out what mobile pages you are looking at, check the following in the URL:

1. On a mobile device, type the URL to your Confluence site and log in when necessary.
2. Click on the URL in the mobile browser.

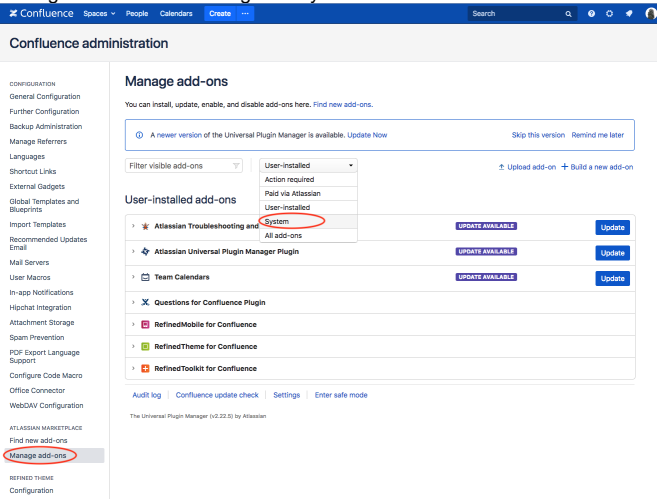
If the URL contains ".../servlet/mobile..." then you are using the Confluence standard mobile pages.

If the URL contains ".../m..." then you are looking at the RefinedTheme mobile pages.

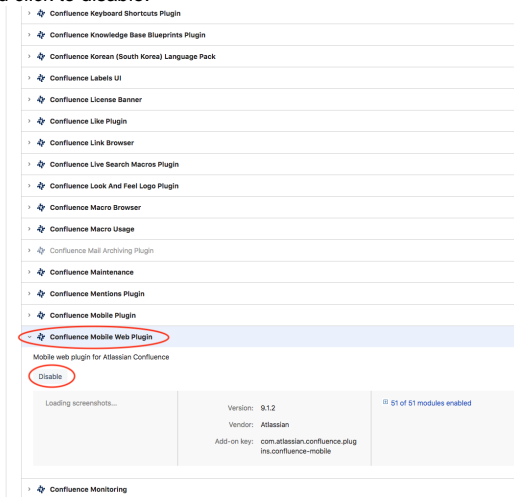
## Solution

Disabling the Confluence web mobile plugin

1. Go to General configuration
2. Click Manage add-ons.
3. Change the search to change to "System"



4. Locate the Confluence Mobile plugin in the list
5. Expand and click to disable.



If this does not solve your problem, please contact us at [support.refinedwiki.com](mailto:support.refinedwiki.com)